



PANDEMIC RECOVERY OFFICE

COVID-19 Operational Support: Analytics Final Report

Submitted by State of Rhode Island Pandemic Recovery Office

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<https://pandemicrecovery.ri.gov>

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COVID-19 Operational Support: Analytics

Project Identification Number: 10069

Pandemic Recovery Office Approval Date: August 25, 2023

Project Completion Date: December 15, 2025

Funded Amount: \$19,346,136

Expended Amount: \$19,346,136

Project Expenditure Category: 1.7 Public Health: Other COVID-19 Public Health Expenses

Problem Statement: Although the federal public health emergency ended in May 2023, COVID-19 remained an infectious disease of great concern and impact in Rhode Island. The Rhode Island Department of Health (RIDOH) continued appropriate response activities to protect the health of Rhode Island residents; prevent COVID-19 spread, morbidity, and mortality; and promote evidence-based COVID-19 vaccinations, treatments, and mitigation measures.

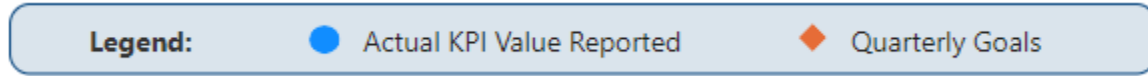
Project Overview: RIDOH's COVID-19-related activities were grouped by workstreams.

- The administrative assistance workstream provided support with logistics, operational readiness, and liability protection to ensure the continuity of operations by relieving administrative burden and reducing the risk of legal repercussions or cybersecurity breaches.
- The communications workstream delivered clear, timely, accurate, effective public health messaging about COVID-19 information, resources, and guidance. This included resource preparation in multiple languages, media campaigns, and the maintenance of a website.
- The quantitative/data and analytics (“quant”) workstream maintained a sustainable COVID-19 surveillance program to support situational awareness, prevention, and planning efforts within and beyond RIDOH. Quant responded to changes in the data landscape, including the breadth and frequency of policy changes and resource constraints. Quant monitored and detected COVID-19 incidence, RIDOH interventions (e.g., vaccination and treatment programs), and severity of disease, outbreaks, and new variants, and provided data for risk communication to the public. These data were critically important to inform policy and any strategy changes as the disease evolved.
- The technology enablement workstream supported the implementation and maintenance of technology so that the workstreams could meet their operational goals.

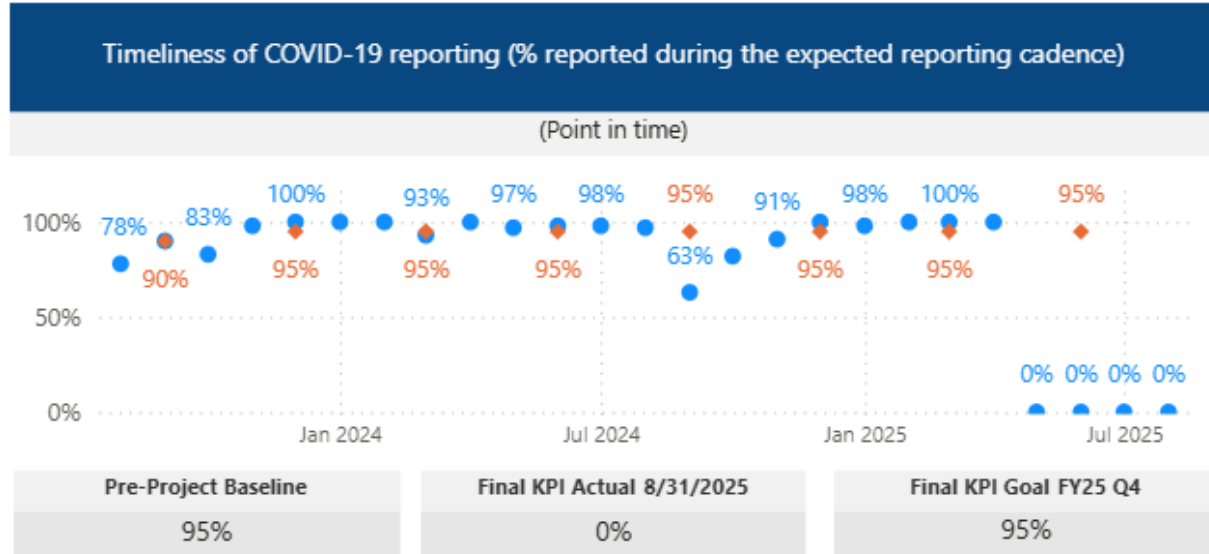
Financial Overview: All program payments can be found on the [Pandemic Recovery Office's website](#) by filtering the "Project" box for "COVID-19 Operational Support: Analytics." The table below shows planned expenditures by fiscal quarter and actual expenditures by fiscal quarter:

Fiscal Year Quarter	Planned Expenditures	Actual Expenditures
FY 2024 Q1	\$3,542,913	\$3,396,147
FY 2024 Q2	\$2,280,425	\$2,311,865
FY 2024 Q3	\$2,632,245	\$1,876,287
FY 2024 Q4	\$3,287,621	\$3,686,227
FY 2025 Q1	\$1,722,409	\$2,315,039
FY 2025 Q2	\$1,803,420	\$2,142,560
FY 2025 Q3	\$1,782,280	\$1,625,933
FY 2025 Q4	\$2,294,824	\$1,410,111
FY 2026 Q1	-	\$132,109
FY 2026 Q2	-	\$449,585
Total	\$19,346,136	\$19,346,136
<i>Note: A single audit fee applies to all State Fiscal Recovery Fund projects and accounts for \$5,804 of the \$19,346,136 in actual expenditures in the above table.</i>		

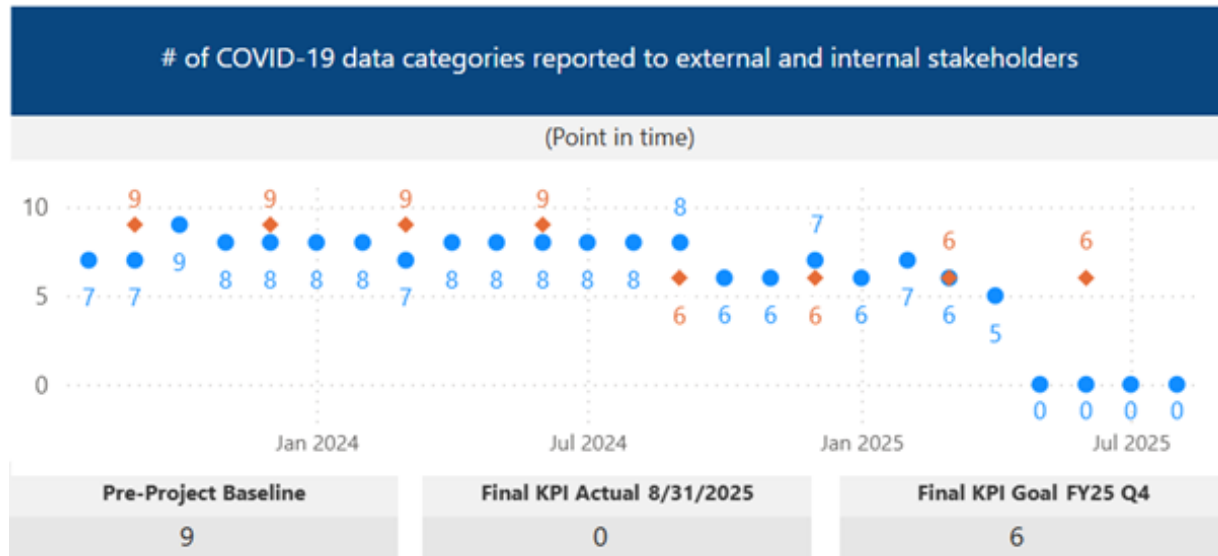
Key Performance Indicators: The following are the key performance indicators based on quarterly goals and monthly data collections.



1. Timeliness of COVID-19 reporting (percentage reported during the expected reporting cadence)*



2. Number of COVID-19 data categories reported to external and internal stakeholders*



* RIDOH stopped collecting KPI data in May 2025 and continued making expenditures until the total appropriation was exhausted.